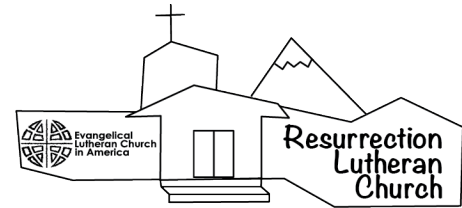


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You shall indemnify, defend (at RLC's option) and hold harmless RLC and its respective officers, directors, employees, agents, successors and assigns from and against any and all liabilities, expenses (including legal fees), damages, penalties, fines, social security contributions and taxes arising out of or related to your breach of your representations, warranties or obligations under this Agreement, or a claim by a third party directly or indirectly related to your provision of RLC Services or use of the RLC Services. This indemnification provision shall not apply to your breach of any representations regarding your status as an independent contractor.

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You affirm that you are at least eighteen (18) years of age (or age of majority in your legal jurisdiction) and are fully able and competent to enter into the terms, conditions, obligations, affirmations, representations, and warranties set forth in this Agreement, and to abide by and comply with this Agreement.

Arbitration

You agree that any dispute, claim or controversy arising out of or relating to these TOU or the breach, termination, enforcement, interpretation or validity thereof or the use of the RLC Services ("*Disputes*") will be settled by binding arbitration between you and RLC, except that each party retains the right to bring an individual action in small claims court and the right to seek injunctive or other equitable relief in a court of competent jurisdiction to prevent the actual or threatened infringement, misappropriation or violation of a party's copyrights, trademarks, trade secrets, patents or other intellectual property rights. You acknowledge and agree that you and RLC are each waiving the right to a trial by jury or to participate as a plaintiff or class in any purported class action or representative proceeding. Further, unless both you and RLC otherwise agree in writing, the arbitrator may not consolidate more than one person's claims and may not otherwise preside over any form of any class or representative proceeding. If this specific paragraph is held unenforceable, then the entirety of this section will be deemed void. Except as provided in the preceding sentence, this section will survive any termination of these TOU. The arbitration will be administered by the American Arbitration Association ("AAA") in accordance with the Commercial Arbitration Rules and the Supplementary Procedures for Consumer Related Disputes (the "*AAA Rules*") then in effect, except as modified by this "Dispute Resolution" section.

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These TOU shall be governed by the laws of the State of Alaska, USA, excluding its conflicts of laws principles. You expressly agree that the exclusive jurisdiction for any claim or action arising out of or relating to these TOU or your use of the RLC Services shall be filed only in the state or federal courts located in the State of Alaska, and you further agree and submit to the exercise of personal jurisdiction of such courts for the purpose of litigating any such claim or action.

No Unlawful or Prohibited Use

As a condition of your use of the RLC Services, you will not use the RLC Services for any purpose that is unlawful or prohibited by these TOU. You may not use the RLC Services in any manner that could damage,

disable, overburden, or impair any RLC server, or the network(s) connected to any RLC server, or interfere with any other party's use and enjoyment of any Services. You may not attempt to gain unauthorized access to any Services, other user IDs, computer systems or networks connected to any RLC server or to any of the RLC Services, through hacking, password mining or any other means. You may not obtain or attempt to obtain any materials or information through any means not intentionally made available through the RLC Services.

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- ii. identification of the copyrighted work(s) claimed to have been infringed;

- iii. identification of the material that is claimed to be infringing or to be the subject of infringing activity and that is to be removed or access to which is to be disabled, and information reasonably sufficient to permit us to locate the material;
- iv. information reasonably sufficient to permit us to contact you, such as an address, telephone number, and e-mail address;
- v. a statement that you have a good faith belief that use of the material in the manner complained of is not authorized by the copyright owner, its agent, or the law; and
- vi. a statement that the information in the notification is accurate, and under penalty of perjury, that you are authorized to act on behalf of the owner of an exclusive right that is allegedly infringed.

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You agree not to:

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You acknowledge and agree that by providing RLC with any personal or proprietary information through the Services, you consent to the transmission of such personal or proprietary information over international borders as necessary for processing in accordance with RLC's standard business practices. You should be aware that Sites not owned by RLC ("Linked Sites") may contain transmission of personal data provisions that differ from the provisions provided herein. RLC is not responsible for such provisions, and expressly disclaims any and all liability related to such provisions.

Special Notice -- Interactive Services

The Services may include interactive services such as discussion forums, bulletin boards, news groups, communities, calendars and/or other message or communication facilities designed to enable you to communicate with others ("Interactive Services"). You will only use the Interactive Services to post, send and receive messages and material that are related to the particular Interactive Service and are proper. By way of example, and not as limitation, you will not: (i) defame, harass, threaten, or otherwise violate the legal rights of others; (ii) violate the intellectual property rights of others; (iii) display or distribute any information that is false, misleading, indecent, or obscene; (iv) create a false identity; (v) upload files that contain viruses, Trojan horses, worms, time bombs, or the like that may damage the operation of the computer or property of another; (vi) use the Interactive Service in connection with junk email, spam, contests, or surveys; (vii) use the Interactive Service in a commercial manner; (viii) harvest or otherwise collect information about other users; or (ix) violate any applicable laws or regulations.

We are under no obligation to monitor, post, or use any submission from you, and we may remove any submission at any time in our sole discretion. We reserve the right to disclose any information as we deem necessary to satisfy any applicable law, regulation, legal process or governmental request, or to edit, refuse to post, or remove any information or materials, in whole or in part, from the Site in our sole discretion. You agree that by posting, uploading, inputting, providing, or submitting any materials to the Site, you are granting us and the general public a nonexclusive perpetual royalty-free worldwide license to: (i) copy, distribute, transmit, display, perform, and create derivative works from your submission; (ii) publish your name in connection with your submission; and (iii) sublicense any such rights. We will not compensate you for your submission. You warrant and represent that you own or control all rights to your submission and have the rights necessary to grant the licenses and sublicenses described in these TOU.

Special Notices -- Documents Available on the Site

We grant you permission to use documents (such as white papers, press releases, FAQs, and data sheets) that we make available for downloading from the Site ("Documents") provided that your use of such Documents is in accordance with these TOU.

RLC AND/OR ITS SUPPLIERS MAKE NO REPRESENTATIONS ABOUT THE SUITABILITY OF THE INFORMATION CONTAINED IN THE DOCUMENTS AND RELATED GRAPHICS PUBLISHED AS PART OF THE SERVICES FOR ANY PURPOSE. ALL SUCH DOCUMENTS AND RELATED GRAPHICS ARE PROVIDED "AS IS," "WHERE IS," AND "AS AVAILABLE" AND RLC AND/OR ITS SUPPLIERS HEREBY DISCLAIM ALL WARRANTIES AND REPRESENTATIONS WITH REGARD TO THE DOCUMENTS, INCLUDING ALL WARRANTIES AND REPRESENTATIONS WHETHER EXPRESS, IMPLIED OR STATUTORY, OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, TITLE, AND NON-INFRINGEMENT.

THE DOCUMENTS AND RELATED GRAPHICS PUBLISHED ON THE SITE COULD INCLUDE TECHNICAL INACCURACIES OR TYPOGRAPHICAL ERRORS. CHANGES ARE PERIODICALLY ADDED TO THE INFORMATION HEREIN. RLC AND/OR ITS SUPPLIERS MAY MAKE CHANGES IN THE PRODUCT(S) AND/OR PROGRAM(S) DESCRIBED IN THE SERVICES AT ANY TIME AND FROM TIME TO TIME.

Our Commitment to Privacy

RLC believes that the responsible use of personal information is critical to the continued success of the Internet. While you can access most areas of our Site without submitting any personal data, there are certain areas of the Site that request specific personal information including but not limited to name, phone number, and e-mail address. Our intent is to allow you as much control as possible over your personal information. These TOU explain how RLC collects, stores, and uses your information. If you have objections to the Privacy Policy, you should not access or use the Site.

Data Protection Safe Harbor

RLC adheres to the "safe harbor" framework that resulted from the European Commission's Directive on Data Protection. For more information about safe harbor, please see the following website (not affiliated with RLC): <http://www.export.gov/safeharbor/>. If you have any questions or concerns about RLC's compliance with the safe harbor principles, please direct them to: nyhempsource.com.

Entity Collecting Personal Information

Personal information on this Site is collected by rlcjuneau.com.

What Information We Collect

As a visitor to this Site, you can engage in many activities without providing any personal information. In connection with other activities, RLC may ask you to provide certain information about yourself by registering and submitting an online form. It is completely optional for you to engage in these activities. If you elect to engage in these activities, however, RLC may ask that you provide us personal information, such as your first and last name, mailing address (including zip code), e-mail address, telephone and facsimile numbers, and other personal information. Depending on the activity, some of the information that we ask you to provide is identified as mandatory and some as voluntary. If you do not provide the mandatory data with respect to a particular activity, you will not be able to engage in that activity. Other types of activities during which we may collect information, including personal information in some cases, include:

Server Logs

For each visitor to the Site, our Web server automatically recognizes the visitor's domain name, browser type, operating system, entry page, exit page, and average time on the Site. This information is used for internal purposes only in helping us improve our Site and better your overall experience.

Online Forms

We may use online forms in several areas of our Site. All information provided by the visitor is voluntary, but required to access certain Services, with information requested generally including name, address, company, and e-mail. We may sometimes use this information to contact visitors for marketing, sales, service and support purposes, as described below in the section titled "Use of Your Information."

Site Questionnaires

The Site may have voluntary questionnaires designed to solicit visitor feedback. Visitors remain anonymous unless they choose to provide their name and e-mail address. Information is used to improve the Site, provide a more engaging and useful experience for Site visitors, and for sales and marketing purposes.

Contest & Promotions

When you enter a contest or other promotional feature, we may ask for your name, mailing address, and e-mail address so that we can administer the contest and notify winners.

Tracking Data

When used properly, cookies can improve the utility of a site by being able to securely store and apply personal data that visitors have voluntarily shared with the site. "Cookies" are small pieces of information that are stored by your browser on your computer's hard drive. Unless you use our "Remember Me" functionality, our cookies do not contain any personal identification information, but they do enable us to store site preferences, form information between visits, and items in your shopping cart. Most Web browsers automatically accept cookies, but you can change your browser settings to prevent such acceptance. Doing so, however, may result in disabling the functionality we have in place to better serve your needs.

Checking "Remember Me" before accessing certain features of the Site will enable you to access those features without having to type your User ID and password each time you visit. To do this, we store a cookie that contains your user ID and password. For this functionality to operate correctly, your Web browser must support cookies, and you must have them enabled. If this box is unchecked, the sign-in process will still work, however, your user ID and password will not be remembered by the Site. We do not recommend that users using shared computers use this feature, as it may impose a security risk to your account.

We use cookies to personalize the experience of our visitors, provide support to customers, record visitor preferences, provide personalized and specialized content, record session information, track visitor click stream behavior throughout the Site, track items in your shopping cart and customize Site content based on your browser type, operating system, and preferences. For more detailed information about cookies, what they are, and why they are used, please visit the following website (not affiliated with RLC): <http://www.cookiecentral.com/faq/index.shtml>.

In connection with cookies, we use Web beacons (transparent graphic images) to provide us with automated feedback on Site usage. For example, Web beacons can tell us how many visitors clicked on key areas of the Site, how long a user viewed an area of the Site, and the type of browser that retrieved the image. We use these compiled aggregate statistics about usage of the Site to improve our Site. We may use this technology for tracking purposes such as tracking visitor click stream behavior throughout the Site and tracking items in your shopping cart. We also may allow other companies to place Web beacons on our Site.

For more detailed information about web beacons, what they are, and why and how they are used, please visit the following website (not affiliated with RLC): http://www.webopedia.com/TERM/W/Web_beacon.html.

Use of Your Information

RLC collects your information to record and support your participation in the activities you select.

E-mail Addresses

We do not collect e-mail addresses without you voluntarily providing us with this information online (typically via our online information request form), or non-online to our sales, marketing, or support staff, or by visiting our booth at a tradeshow. We will periodically use your e-mail information for service, sales, support, and marketing purposes. If you do not wish to receive e-mail from us in the future, please read Your Choices below. From time to time, we may share your e-mail address with other organizations and companies whose products or services we think you may find interesting. If you would like to be included in our "do not share" list, please see Your Choices.

Postal Addresses

We do not collect postal addresses without you voluntarily providing us with this information. We will periodically use your postal address information for service, sales, support, and marketing purposes. If you do not wish to receive postal mailings from us in the future, please read Your Choices below. From time to time, we share your postal address with other organizations and companies whose products or services we think you may find interesting. If you would like to be included in our "do not share" list, please see Your Choices.

Telephone Numbers

We do not collect telephone numbers without the Site visitor voluntarily providing us with this information. We will periodically use your telephone information to contact you regarding service, sales, support, and marketing purposes. If you do not wish to receive calls from us in the future, please read Your Choices below. From time to time, we share your telephone number with other organizations and companies whose products or services we think you may find interesting. If you would like to be included in our "do not share" list, please read Your Choices below.

Aggregate Data

RLC may collect information about the use of the Site, such as the types of services used and how many users we receive daily. Other than for the tracking purposes identified above, this information is collected in aggregate form, without identifying any user individually. RLC may use this aggregate, non-identifying statistical data for statistical analysis, marketing or similar promotional purposes.

International Transmission

When you submit personal information to RLC through this Site, you understand and agree that this information may be transmitted across national boundaries and may be stored and processed in any of the countries in which RLC and its affiliates and subsidiaries maintain offices, including without limitation, the United States. You also acknowledge that in certain countries or with respect to certain activities, the collection, transferring, storage and processing of your information may be undertaken by trusted vendors of RLC in connection with the processing and/or fulfillment of transactions and/or orders for products or services. Such vendors are bound by data protection laws meeting the European Commission's Directive on Data Protection or by contract to not use your personal information for their own purposes or provide it to any third parties except in connection with providing products or services you request or as you may opt-in. One instance where this could occur is in conjunction with framed pages in which the URL for the pages is not visible and the pages are being hosted by a vendor of RLC.

Service Providers

RLC may have established relationships with various service providers whose services are available to you from this Site or from Linked Sites. Typically, these providers offer services or products that RLC customers might find useful, such as those that can be used in conjunction with RLC products and services. To use

those services, you may be required to provide personal information to the providers. Unless expressly provided to the contrary, personal information that you provide while you are visiting a provider's website will be subject to the privacy policy posted on such site and personal information that you provide while on this Site in conjunction with a provider's service will be subject to this Privacy Policy. You should be aware that our agreements with these service providers often provide that they will share with RLC personal information collected from you. In such instances, RLC may use this information in a manner consistent with this Privacy Policy.

Consent

By voluntarily providing us with your name, e-mail address, postal address (snail mail), telephone number, billing address, and credit card number, you consent to our use of such information to provide that service or product to you and for the purposes described in these TOU.

Information Disclosure

We do not sell, trade, or rent your personal information to others. We may choose to do so in the future with trustworthy third parties, but you can instruct us not to by reading Your Choices below. There are other instances in which RLC may divulge your personal information. RLC may provide your personal information if necessary, in RLC's good faith judgment, to comply with laws or regulations of a governmental or regulatory body or in response to a valid subpoena, warrant or order or to protect the rights of RLC or others. If RLC goes through a business transition, such as a merger, acquisition by another company, or sale of all or a portion of its assets, we reserve the right to transfer your personal information, which will likely be among the assets transferred. You will be notified via prominent notice on our Site for 30 days of any such change in ownership or control of your personal information.

Your Choices

RLC practices opt-in permission marketing. The Site and any email sent to you will enable you to opt-out of receiving future communications from us. To opt-out of receiving such communications or to be included in our "do not share" list, contact us at info@urbanxtracts.com or by following the unsubscribe directions in emails sent to you.

Updating Your Personal Information

Upon request, RLC will provide you with access to your personal information that we have on record. This may include unique identifier information (e.g., visitor number), transaction information (e.g., dates on which visitors made purchases, amounts and types of purchases), or contact information (e.g., name, address, e-mail, and phone number information) as well as communications (e.g., e-mails and completed forms) that the visitor directed to our Site. Please write RLC at info@urbanxtracts.com

Visitors can request their personal information at any time by contacting us. We will make every effort to ensure your right to privacy by reviewing, qualifying and validating Visitor Information Requests before disseminating such information.

RLC's California Do Not Track Policy

We do not track our Visitors or Members over time and/or across third party websites to provide targeted advertising and therefore do not respond to Do Not Track (DNT) signals. However, some third-party sites do keep track of your browsing activities when they serve you content, which enables them to tailor what they present to you. If you are visiting such sites, you can modify the preferences on your browser to set the DNT signal so that third parties (particularly advertisers) know you do not want to be tracked. Please consult your browser for instructions on how to change the preferences to "Do Not Track."

Your California Privacy Rights

Under California Civil Code sections 1798.83-1798.84, California residents are entitled to ask us for a notice describing what categories of personal information we share with third parties or affiliates for those third

parties or affiliates' direct marketing purposes. That notice will identify the categories of information shared and will include a list of the third parties and affiliates with which it was shared, along with their names and addresses. If you are a California resident and would like a copy of this notice, please submit an email request to info@urbanxtracts.com. In your request, please specify that you want a "Your California Privacy Rights Notice". Please allow at least 30 days for a response.

RLC's Commitment to Data Security

Services and websites we sponsor have security measures in place to protect the loss, misuse, and alteration of the information under our control. While we make every effort to ensure the integrity and security of our network and systems, we cannot guarantee that our security measures will prevent third-party "hackers" from illegally obtaining this information.

Privacy-Related Inquiries and Complaints

RLC takes its users' privacy concerns seriously. If you believe that RLC has not complied with this Privacy Policy with respect to your personal information or you have other related inquiries or concerns, you may write to us at the address above. In your letter, please describe in as much detail as possible the nature of your inquiry or the ways in which you believe the Privacy Policy has not been complied with. We will investigate your inquiry or complaint promptly. If you do not receive an acknowledgment of your inquiry or complaint or your inquiry or complaint is not satisfactorily addressed, you should then contact the RLC legal department, who will serve as a liaison with this Site to resolve your concerns. Please note that if you provide RLC with inconsistent privacy preferences (for example, by indicating on one occasion that third parties may contact you with marketing offers and indicating on another occasion that they may not), RLC cannot guarantee that your most recent privacy preference will be honored.

Other Websites and Your Privacy Concerns

Our Site contains links to other websites that are not owned or operated by RLC. We are not responsible for the privacy practices or the content of such websites. For more information on your privacy rights with regard to those sites, please refer to the privacy policies of each website that you visit.

Security: Online and Offline

We may have licensed the industry-standard Secure Sockets Layer (SSL) technology that permits encryption of potentially sensitive information such as your credit card number. This will make your information unusable in the event of unauthorized third-party interception. Additionally, we have appropriate security measures in place at our physical facilities to protect against the loss, misuse or alteration of your personal information.

Policy Changes

By using our Site, you consent to the collection and use of your non-personal information by RLC. From time to time, we may use your non-personal information for new, unanticipated uses not previously disclosed in our Privacy Policy. RLC reserves the right to change this Privacy Policy at any time without any prior notice. All Privacy Policy changes and updates will be promptly posted on our Site.

Feedback

Our continuing goal is to protect and safeguard your right to privacy. As such, we appreciate all feedback that helps us improve our Privacy Policy. Please share with us your thoughts, comments, and suggestions, at info@urbanxtracts.com.

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